

FEMA Map viewing troubleshooting

How to view the maps

Step 1: Follow link to [GIS/Mapping Website](#)

Step 2: The first page you will see is a disclaimer page. Read the disclaimer and if you wish to continue click the link near the center of the page that says “click here to indicate your agreement to the terms and conditions set forth above and access the Platte County GIS Portal.”

Step 3: The website provides 5 ways to search property: Owner name, Address, Parcel Number, Subdivision, and Deed. An alternate way to search property is to select “map” along the left side of the screen. Select a method of identifying the property you are interested in, enter the information, and click “select”.

Step 4: Once you have found the property you are interested in, select it and then click “map” on the left side of the screen.

Step 5: The property you selected should appear on the screen. To the right of the screen should be a box titled “Layers.” In order to view Flood information select one, or all, of the FEMA Layers and then click “Refresh Map.” Three FEMA Flood Plain layers are provided:

- **FEMA Flood Plain** – This shows the existing flood plain. (These are shown with solid colors on the map)
- **FEMA 2010 Flood Plain** – This is the new flood plain shown on the FEMA Preliminary Map. (Shown with light blue hatching on the map)
- **FEMA 2010 Floodway** – This is the new floodway shown on the Preliminary Map. (Shown in red hatching on the map)

Trouble shooting

As I zoom out I lose the Flood Plain Map Layer? As you zoom in and out certain layers become available. The flood plain layer is not available at larger scales. If you need a larger scale flood plain map contact David Nelson at 816-858-1924 or dnelson@co.platte.mo.us

I’ve checked the FEMA Layers but the map didn’t change? You must click “refresh map” after every change in layers. Also note that if Flood Plain does not exist in the area you selected, you will not see a change on the map.

Who can I contact if I have problems viewing the map? Call the Platte County Planning and Zoning Office, Gale Cantu, 816-858-3380 or gcantu@co.platte.mo.us or Daniel Erickson 816-858-3368 or derickson@co.platte.mo.us

Who can I contact if I have questions about the flood plain and what it means? You can call the Platte County Planning and Zoning Office if you live in unincorporated Platte County. If you live in a city you can call your city officials. Can find more information about FEMA’s Flood Program at <http://www.fema.gov/plan/prevent/floodplain/index.shtm> You can read the County Flood Plain Management Ordinance at http://www.co.platte.mo.us/docs/planning_zoning/flood_plain_mgmt.pdf